



Tranquility on the edge of The Lake District

Part & Full Seasonal Touring Caravan or Motorhome Terms & Conditions

FULL SEASONAL - £1695

Access to your pitch from 1st March - 31st October

Holiday use only

PART SEASONAL - £1,095

Access to your pitch from 1st March - 20th July

Then again from 2nd September - 31st October

Holiday use only

WHATS INCLUDED?

- 2 named adults (additional persons can be added for £40.00 per child (2-16 yrs), £60 per adult (over 16 yrs) maximum 6 persons staying on pitch at any one time.
- Access to electricity, circa 10 amp supply.
- Access to the toilet, shower block, washroom/laundry facilities.
- Your pitch (majority hard standing) for your touring caravan or motorhome and awning or pup tent or gazebo (must have a breathable ground sheet).
- Parking space for 1 car. A second car may be parked adjacent to your pitch where you do not have a awning or pup tent or gazebo. Otherwise as second vehicle is not permitted.
- 1-2 dogs belonging to the hirer.

Whats NOT included:

- Electricity – this is metered and paid for separately.
- Anyone staying in your tourer or motorhome **while you are at Low Greenlands Holiday Park**, who is **not named** on the agreement form, these persons will be required to pay the relevant nightly charges. i.e. £6 per extra adult, £4 per extra child & £4 per extra dog. All visitors must be signed in as guests.



- If anyone stays in your tourer or motorhome **when you are NOT at Low Greenlands Holiday Park** and they are **not named** on the agreement form, they will be required to pay a nightly pitch fee of £23 per night in low season, £29 per night high season, to include 2 persons then £6 per extra adult, £4 per extra child and £4 per dog. All visitors must be signed in as guests.
- Anyone who visits you whilst you are on the park and are not named on the agreement or paid to be staying in your tourer or motorhome will be required to first sign in and pay the visitor day charge i.e. £6 per person per visit.
- Winter storage is £250 or £125 for summer storage and this fee is payable in advance. We will require advanced notice prior to the end of the season and you will be required to complete a storage agreement form.
- The charge for storage for individuals who do not have a touring caravan or motorhome seasonal pitch is £65 per month.

Anything else I should know?

- You will need to keep your caravan or motorhome exterior clean and tidy; we can do this for you at an extra cost. Caravan legs, locks etc must be kept oiled or greased and in good condition to enable easy movement of your caravan for pitch maintenance etc. If this is not done there may be an extra charge for the additional time taken to move your caravan.
- We will cut the grass as close as possible to your caravan or motorhome and awning. If your pitch is not kept in good order we will tidy it and invoice you for the cost.
- Electric leads are to be unplugged when you are not on the Park. Our pitches have a circa 10 amp electric supply.
- It is advisable to take awnings down, (ground sheets must be removed) if you are not on the park.
- We need to hold a set of keys for your caravan or motorhome and any clamps or safety locks so please make a set available to staff.
- You must hold valid insurance for your time on the park, including when your caravan or motorhome is in storage.
- The proprietors cannot accept any responsibility for damage incurred to your caravan whilst at Low Greenlands™ Holiday Park.

TERMS & CONDITIONS

Our aim is to provide a relaxed break for families and couples alike. To ensure the maximum enjoyment of your break and that of all our other guests, to ensure the good management of the park and for the benefit of all who use it, the following Terms and Conditions are in place and these form the agreement between us for your occupation of a caravan or motorhome pitch on the park.

Any guest who is found to be breaking the park rules or creating a nuisance may be asked to leave the park. It is the responsibility of any guest that has been asked to leave the site, but has consumed alcohol, to arrange their own transportation home.

We do not operate a cancellation scheme and would advise customers to seek their own cover to safe guard themselves if they find they have to cancel the contract with us.

- Transferring a pitch to new owners - If you sell your caravan mid-season your seasonal pitch can be transferred to the new owners. There will be no refund of your fees. There will be an additional surcharge paid by the new owners and the new owners must meet and agree to and sign all terms and conditions before a sale can be completed.
- Deposit payment - 20% deposit is due when you are securing your pitch on the strict proviso of the booking being made at least 1 month prior to the start of the season/your occupation, otherwise payment is required in full, this is non-refundable. The preferred method of payment method is via bank transfer into our business bank account.
- Balance payment is due at least one month prior to the start of the season (1st March) and once this payment has been received refunds will not be made. The method of payment method is via bank transfer into our business bank account. We reserve the right to re let any pre booked pitch where the balance payment is not received within these timescales, which in turn will mean there will be no refund on any initial deposit.
- Bookings can only be accepted from families or couples where the booking member is over 21 and is part of the holiday party.
- Seasonal touring pitches are for holiday use only and not for living on site or working from the site.
- Your seasonal pitch is for named persons on the agreement and friends / family who pay the relevant additional charges. You are prohibited from sub-letting your tourer / motorhome.
- You agree that a breathable ground sheet will be used when an awning or extra tent is used onto a grassed area and picked up when you are not on site, allowing the grass to recover. Where the grass is damaged we reserve the right to charge for the repair of the ground.
- Low Greenlands™ Holiday Park is not responsible for any vehicles, touring caravan, motor home, any awnings, wider personal contents (including pets) or any safety issues regarding such items belonging to guests or any member of the party during their occupancy.
- Any of your visitors must have paid the relevant visitors charge as part of your original booking. Not paying for visitors and/or visitors bringing additional vehicles onto the park that exceeds our policy around vehicles will result in a breach of the terms & conditions.

- Washing lines are generally not permitted. If you wish to erect a washing line, you may put up a rotary line, however, we ask that this be within your pitch boundary and out of sight.
- Storage boxes can be placed to the rear of your pitch, ensuring they are locked at all times.
- Any external solid seating or chairs used by guests should be of a singular nature and tables that you bring onto site should be a type that are storable within your caravan, motorhome or awning i.e. we do not accept large singular pub style bench/table type seating. Both chairs and any tables should be relative to the number of guests on a given day. All seating and tables should be stowed away when not in use and removed from your pitch when you are not on the park.
- Any property must at all times be kept within your pitch. We reserve the right to remove items from recreational or social areas that are not the property of Low Greenlands™ Holiday Park.
- Any of your own property that is damaged or broken must be disposed of by yourself and not left on site. We will charge for the disposal of any broken items left on the site that we have to dispose of.
- Ball games, throwing or shooting any projectiles are not allowed in designated car park areas, roadways or empty pitches. Please use any designated areas for such entertainment.
- Unreasonable or threatening behaviour towards staff or other guests will not be tolerated and will result in a breach of these terms and conditions, thus terminating your stay. If your stay is terminated as a result of such a breach, no monies will be refunded.
- All caravans, motor homes and vehicles on site must be insured and have a valid MOT if applicable.
- Motorised scooters or bikes (except disability aids) are not permitted on site.
- Caravan & motor home parking - All cars accompanying a caravan or motor home must be parked on the allocated pitch or allocated space, adjacent to the pitch. Vehicles may not be parked on unoccupied pitches, in parking bays designated for camping pod guests or in any other area without prior permission. Parking on additional chargeable pitches will result in a charge being applied at the prevailing rate and duration.
- For caravans and motorhomes, a maximum of 2 vehicles (1 only if you are using a pup tent or awning) are permitted, 1 per pitch.
- Camping pod parking - a maximum of 1 vehicle is permitted per pod booking with all cars being parked in the camping pod designated parking area. If you bring any more vehicles than the amount permitted you will be required to book another pitch (subject to availability) or park off site. We do not provide off-site parking and it is prohibited to park any vehicles on the main road adjacent to the park entrance. Any off-site parking is at your own risk and we will not be held responsible for any issues, damage or theft as a result of off-site parking.
- We reserve the right to deny access to any guest who is found to be breaking the park rules, in breach of our terms & conditions or creating a nuisance and may be asked to leave the

park. It is the responsibility of any guest that has been asked to leave the site, but has consumed alcohol, to arrange their own transportation home.

We do not operate a cancellation scheme outside our cancellation policy and would advise customers to seek their own cover to safe guard themselves if they find they have to cancel the contract with us.

SEASONAL AGREEMENT BOOKING FORM 2020

PRIMARY HIRER/ADULT NAME & DATE OF BIRTH (DOB)	NAME -	DOB -
SECOND ADULT NAME & DATE OF BIRTH (DOB)	NAME -	DOB -
NAMES AND AGES (IF CHILDREN) OF ALL OTHER ADDITIONAL PERSONS	NAME -	AGE -
	NAME -	AGE -
	NAME -	AGE -
	NAME -	AGE -
	NAME -	AGE -
I AGREE TO PAY FOR ADDITIONAL PERSONS – CHILD (2-16 YEARS) £40.00 EACH, ADULT (OVER 16) £60.00 EACH	YES / NO	
FULL ADDRESS & POSTCODE		
CONTACT TELEPHONE NO	HOME -	WORK -
	MOBILE -	
E-MAIL ADDRESS	_____	
FULL (£1,695) OR PART (£1,095) SEASONAL PITCH REQUIRED	FULL <input type="checkbox"/>	PART <input type="checkbox"/>
I AGREE TO PAY A 20% DEPOSIT ON BOOKING A FULL OR PART SEASONAL PITCH, PAYING THE BALANCE AT LEAST 1 MONTH PRIOR TO THE FOLLOWING SEASON	YES / NO	
DO YOU REQUIRE PART SEASONAL SUMMER STORAGE (£125). I AGREE TO PAY FOR SUMMER STORAGE IN FULL AT OR PRIOR TO THE END OF THE SUMMER SEASON	YES / NO	
DO YOU REQUIRE WINTER STORAGE (£250). I AGREE TO PAY FOR WINTER STORAGE IN FULL AT OR PRIOR TO THE END OF THE WINTER SEASON	YES / NO	
CAR OR MOTORHOME VEHICLE MAKE, MODEL & REG NO	MAKE & MODEL	REG NO
	_____	_____
CARAVAN MAKE AND MODEL	_____	
CARAVAN – SINGLE OR TWIN AXLE	SINGLE AXLE / TWIN AXLE	
WHERE USING AN AWNING ON GRASSED AREAS – DO YOU AGREE TO USE A BREATHABLE GROUND SHEET AND REMOVE WHEN NOT STAYING ON THE PARK	YES / NO	
I AGREE TO THE TERMS & CONDITIONS SET OUT + PAYING FOR METERED ELECTRICITY	YES / NO	
I AGREE TO SUPPLY A COPY OF PHOTO IDENTIFICATION (PASSPORT/DRIVING LICENSE) TO VALIDATE THE AUTHENTICATION OF SIGNATURES FOR THE MAIN HIRER	YES / NO	
I AGREE TO MY DETAILS BEING HELD IN LINE WITH LOW GREENLANDS HOLIDAY PARK LTD PRIVACY STATEMENT	YES / NO	

If you do not agree to the terms of this agreement we reserve the right not to accept your booking.

ITEMS & COSTS TO PAY

ITEMS		TOTAL TO PAY
(A) FULL SEASONAL PITCH - £1,695 OR (B) FULL SEASONAL PITCH - £1,695 + WINTER STORAGE £250 = £1,945		£ _____ £ _____
(C) PART SEASONAL PITCH - £1,095 + SUMMER STORAGE £125 = £1,220 OR (D) PART SEASONAL PITCH - £1,095 + SUMMER STORAGE £125 + WINTER STORAGE £250 = £1,470		£ _____ £ _____
(E) OTHER ADDITIONAL PERSONS – NUMBER OF CHILDREN AND/OR ADULTS - £40.00 PER CHILD, £60.00 PER ADULT	CHILDREN (2-16YRS) _____	£ _____
	ADULTS (OVER 16) _____	£ _____
	TOTAL TO PAY (A+B+C+D+E)	£ _____
WHERE PAYING 1> MONTH PRIOR TO START OF SEASON/OCCUPANCY	TOTAL TO PAY - X 20%	£ _____
WHERE PAYING <1 MONTH PRIOR TO START OF SEASON/OCCUPANCY	TOTAL TO PAY - IN FULL	£ _____

PAYMENT METHOD

BANK TRANSFER	<input type="checkbox"/>
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Signed : _____

Signed : _____

Dated : _____

Dated : _____

Please make payment via BACs where possible to – Tide Bank, Account No - 22071488, Sort Code - 23 - 69 -72, quoting the invoice number once raised and issued to you. Alternatively, all cheques should be made payable to Low Greenlands Holiday Park Ltd and posted to Low Greenlands Holiday Park, Head Office, 178 Lancaster Road, Carnforth, LA5 9EF.

Thank you for your business!

Note

Enquiry/Booking forms should be emailed to info@lowgreenlands.co.uk. Low Greenlands™ Holiday Park will process all aspects of your enquiry from the date the form is received.